

# Mac Data Downloader for iPhone Tutorial

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## Chapter 1 - Installation

**SOFTWARE REQUIREMENTS:** In order to take properly use MC Downloader, you must first upgrade your PDA software to 9.5 ( [http://www.asellertool.com/doc/Upgrade\\_95\\_tutorial.pdf](http://www.asellertool.com/doc/Upgrade_95_tutorial.pdf) ), then insert your SD card into your PDA and do a soft reset to properly initialize your card for downloading. You must also be sure you are running MacOS 10.6 or higher (Snow Leopard) in order to use the program,

**As well, this program will require a 1 or 2 GB SD card.** You will need to purchase an SD card, and a USB SD card reader as well, if your computer does not have a built in reader. If you’re unable to get these items or get the SD card to work for some reason, you can look at Section 4.2 for our alternate ‘Web Download’ method.

Once you are sure your PDA program and Mac OS are the proper versions or higher, you will download and open the .dmg file at [http://www.asellertool.com/release/Mac\\_Downloader.app.dmg](http://www.asellertool.com/release/Mac_Downloader.app.dmg). This will bring you to the following screens:

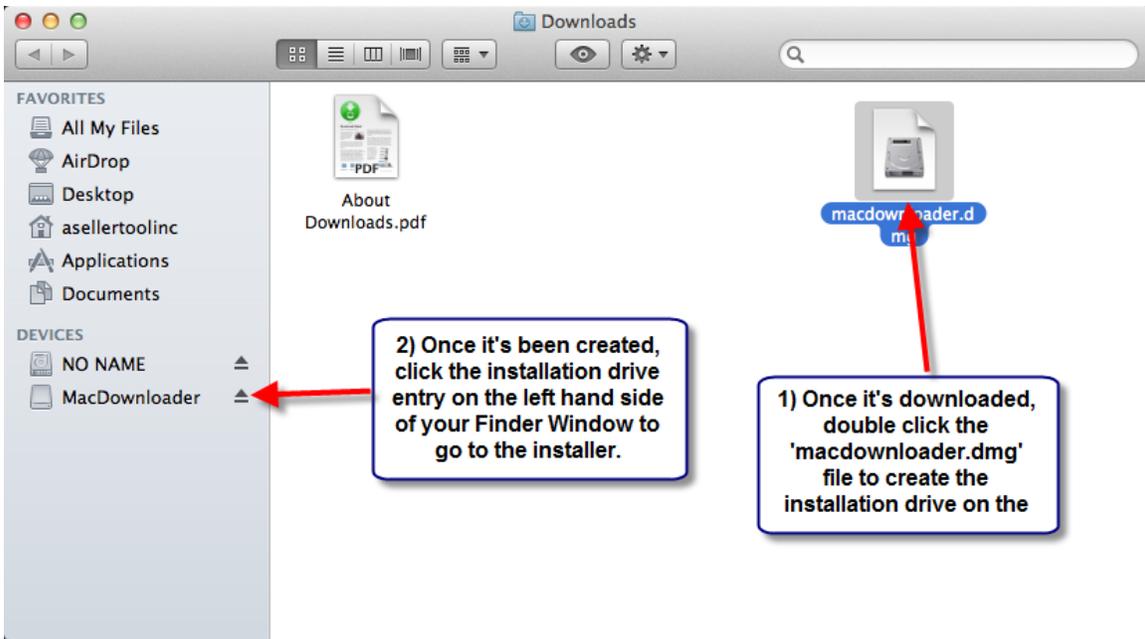


Figure 1

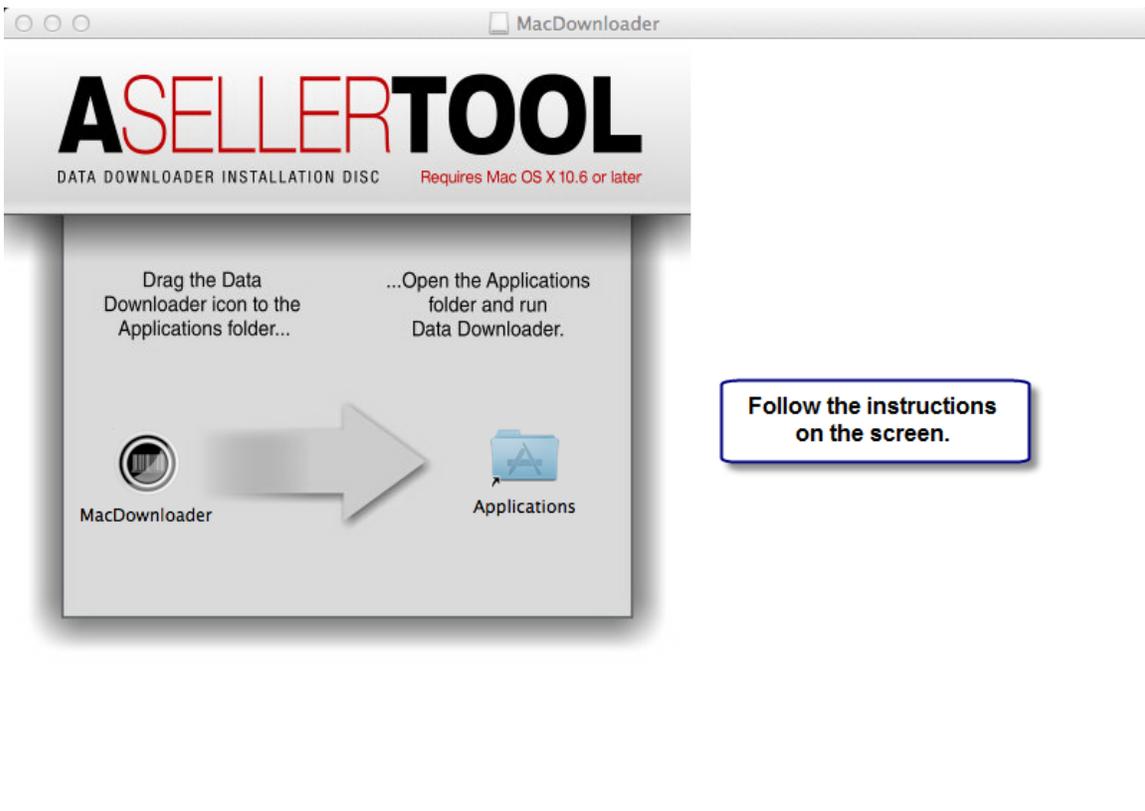


Figure 2

After the program has been dragged into 'Applications' the Data Downloader has been

successfully installed. Please make sure to 'eject' the installation disk to clear it from your desktop.

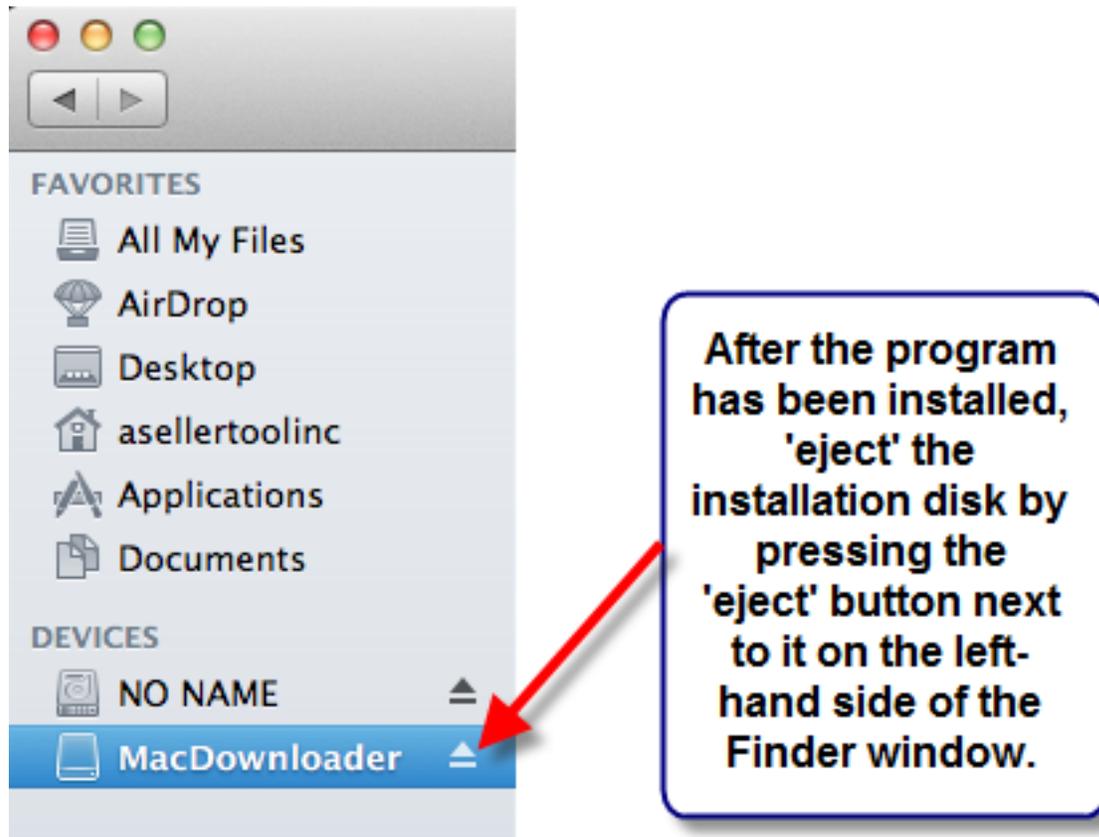


Figure 3

## Chapter 2 – Operation

### 2.1 Connecting the iPhone

Once the iPhone is connected to your computer, iTunes should open automatically. If any other programs appear when the iPhone is connected, simply close them.

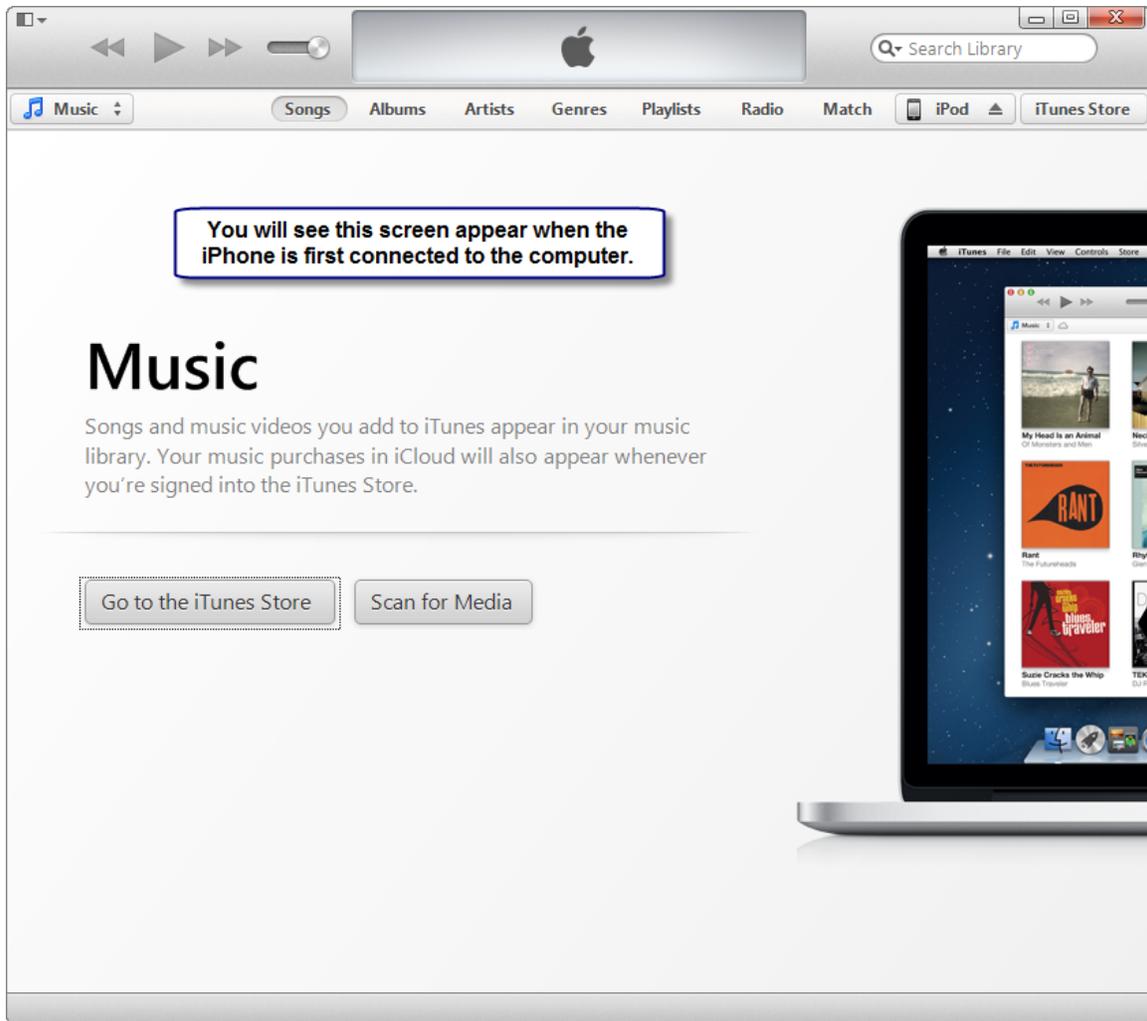


Figure 4

## 2.2 Preparing the SD Card

Once your iPhone has been properly connected, you will want to make sure that the SD card needed to download the database has the proper lic.txt file on it. To do this, you will need to send this file to your iPhone.

Once you're in FBAScan, double tap the screen to bring you to the Menu screen.



Figure 5

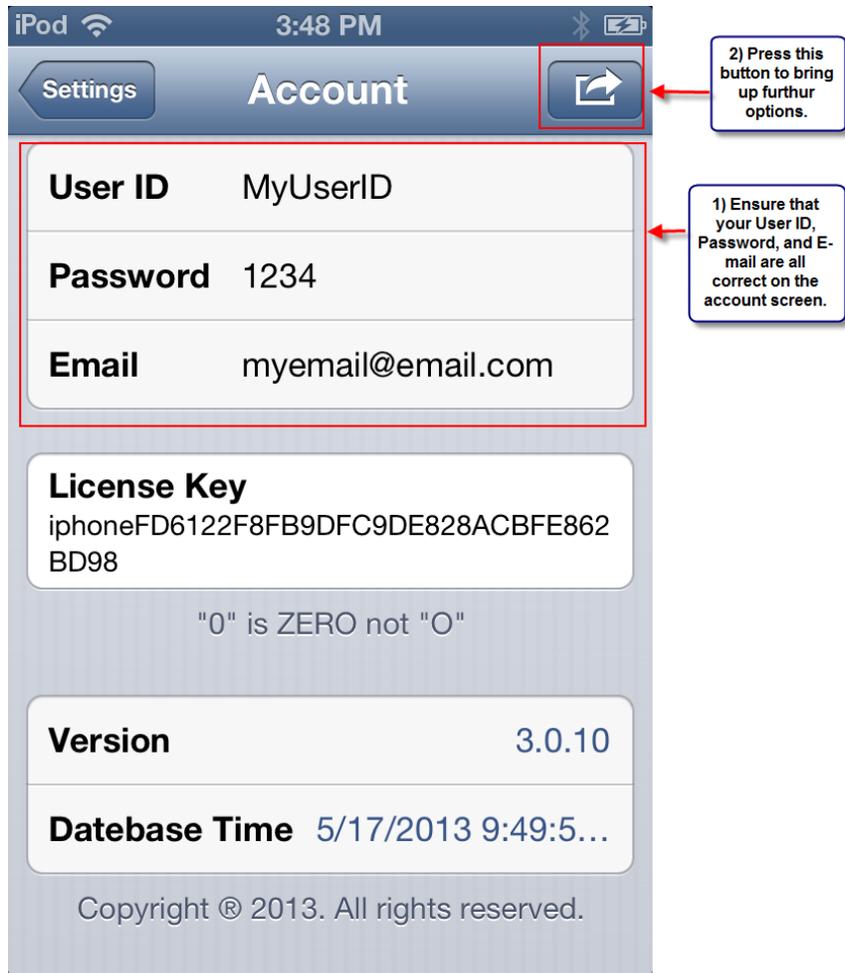


Figure 6

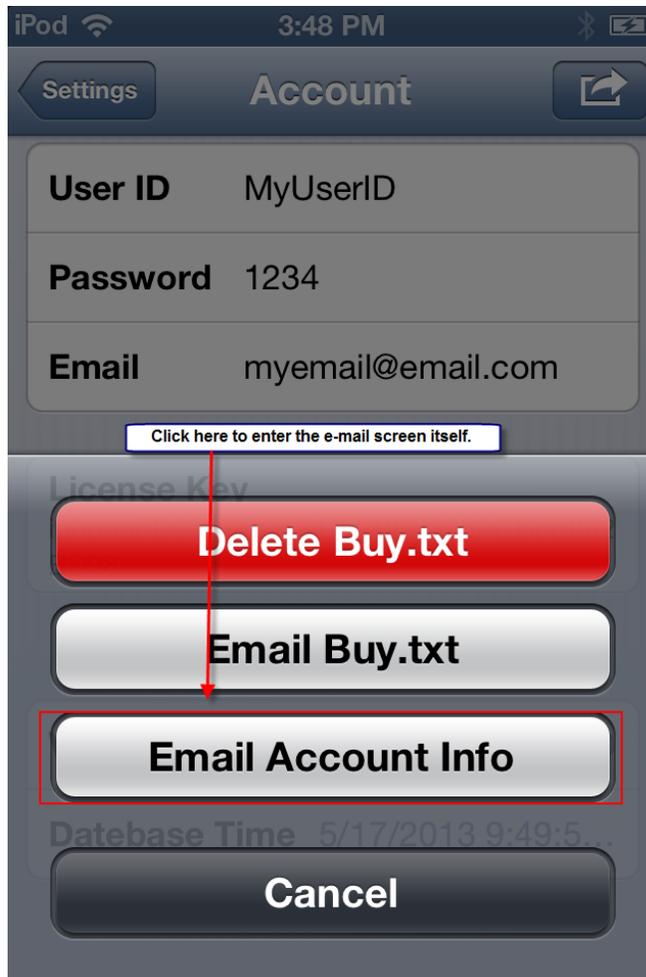


Figure 7

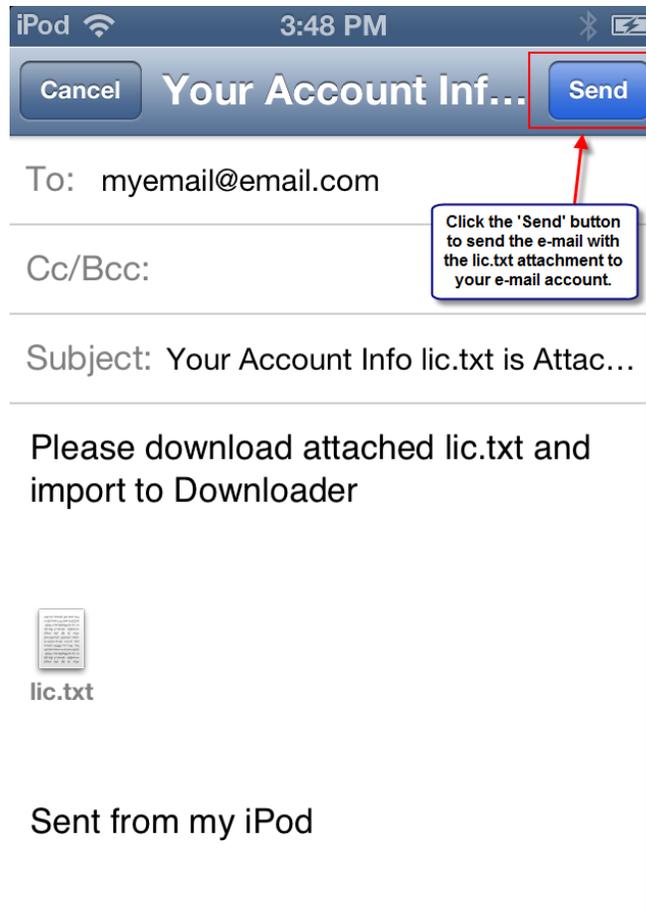


Figure 8

Once you receive the e-mail, download the lic.txt file attached, and then place it onto the SD card inserted into your PDA. At this time, you should be ready to start the download.

### **2.3 Downloading the Database**

Once the program is installed, you will insert the 2 GB SD card into the MAC. Then you will want to open the 'Applications' folder on your Mac's Dock:



**1) If the Mac Downloader Icon appears on your Mac's Dock, you can click that to start the program quickly.**

**2) Otherwise, click the 'Applications' icon on your Dock.**

Figure 9



Figure 10

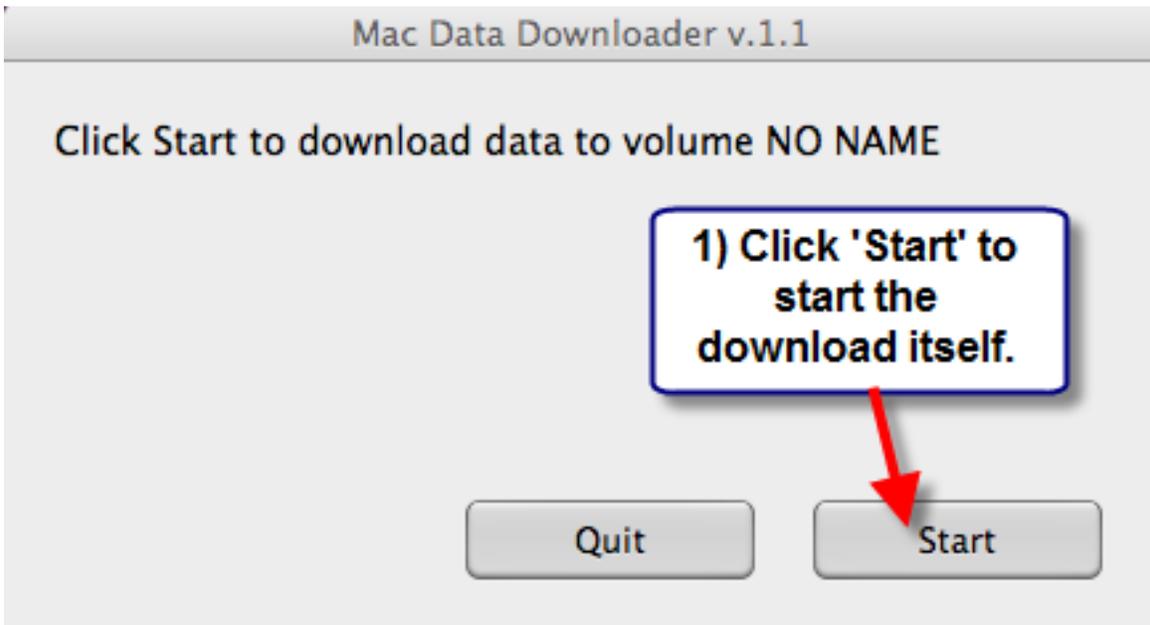
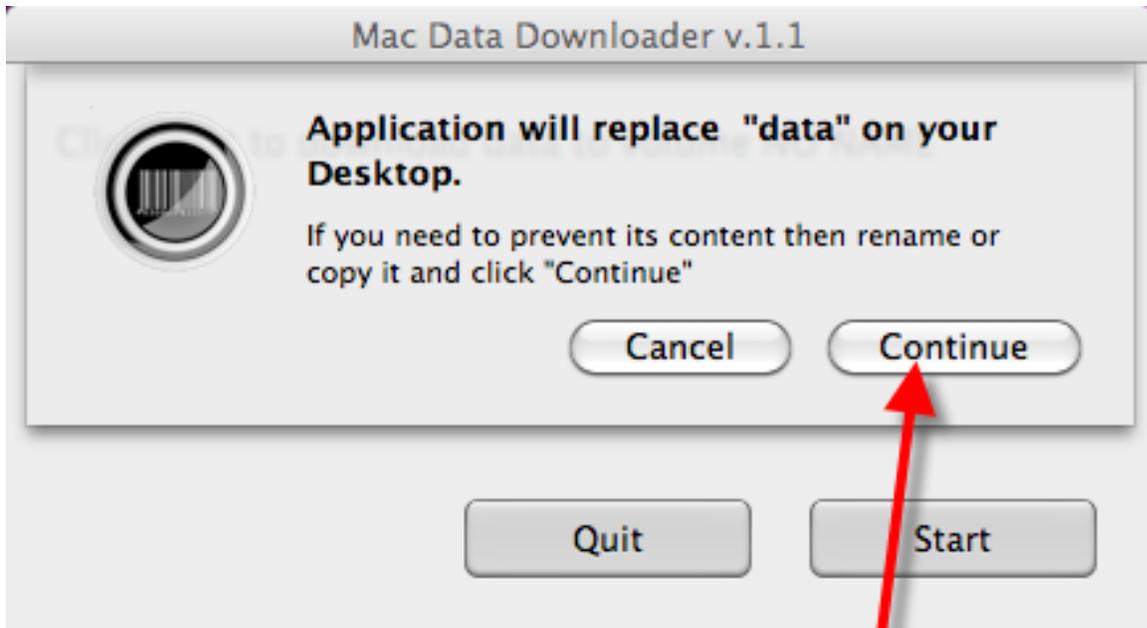
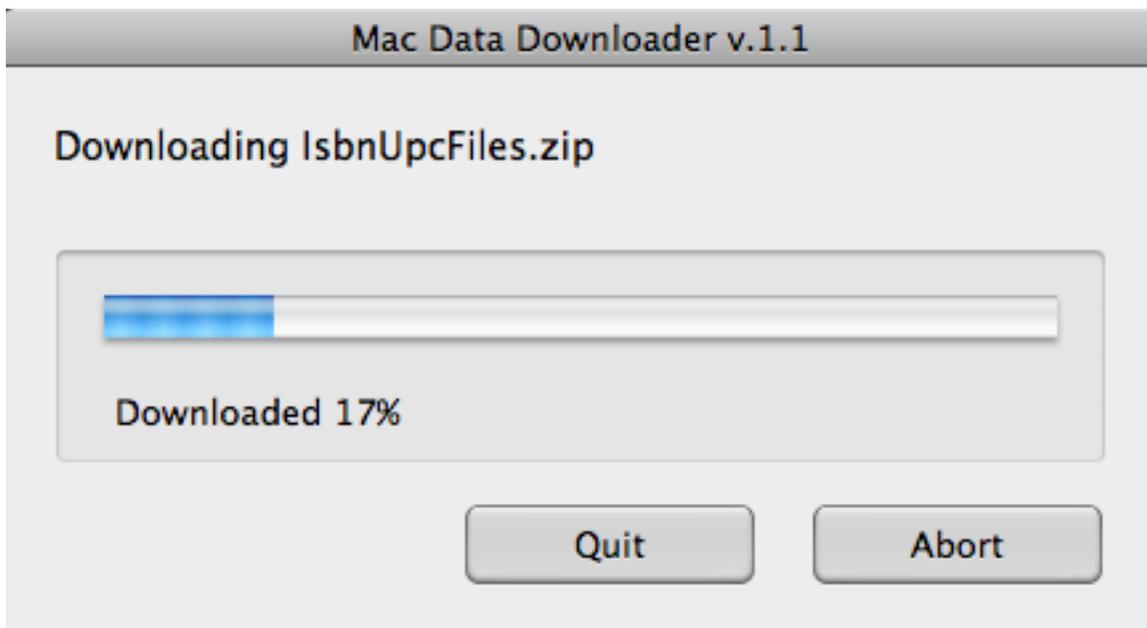


Figure 11



**If you've downloaded data before, the 'data' folder on your desktop will be overwritten with the newest data. Click 'Continue' to confirm this.**

Figure 12



**The download is running at this time.**

Figure 13

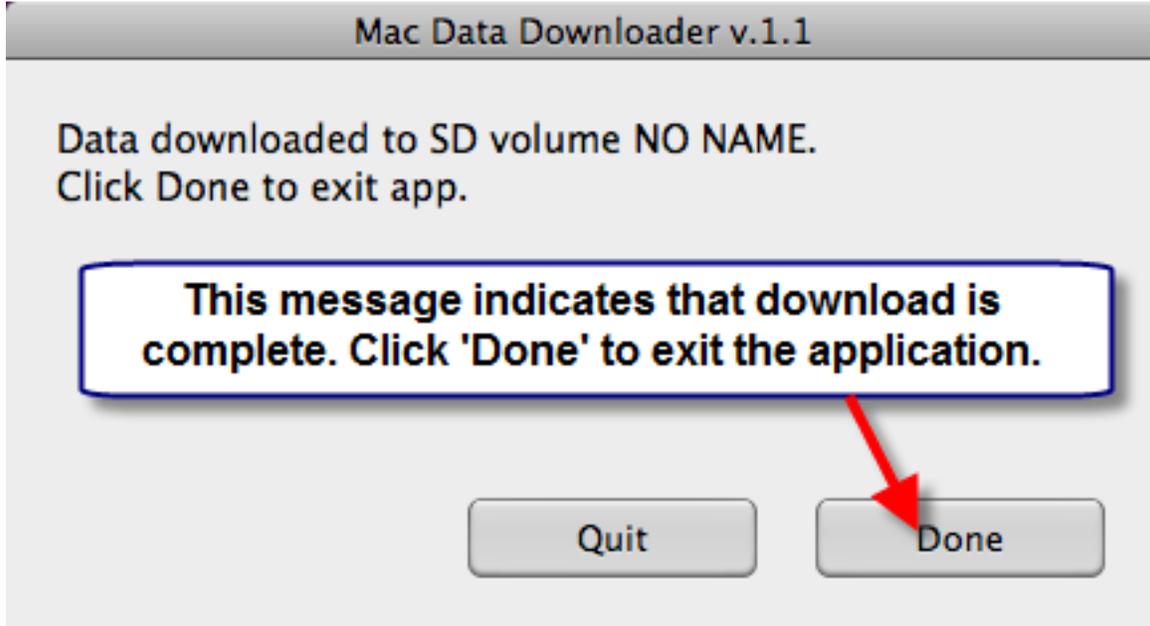


Figure 14

At this time, you may eject the card and remove it from the computer.

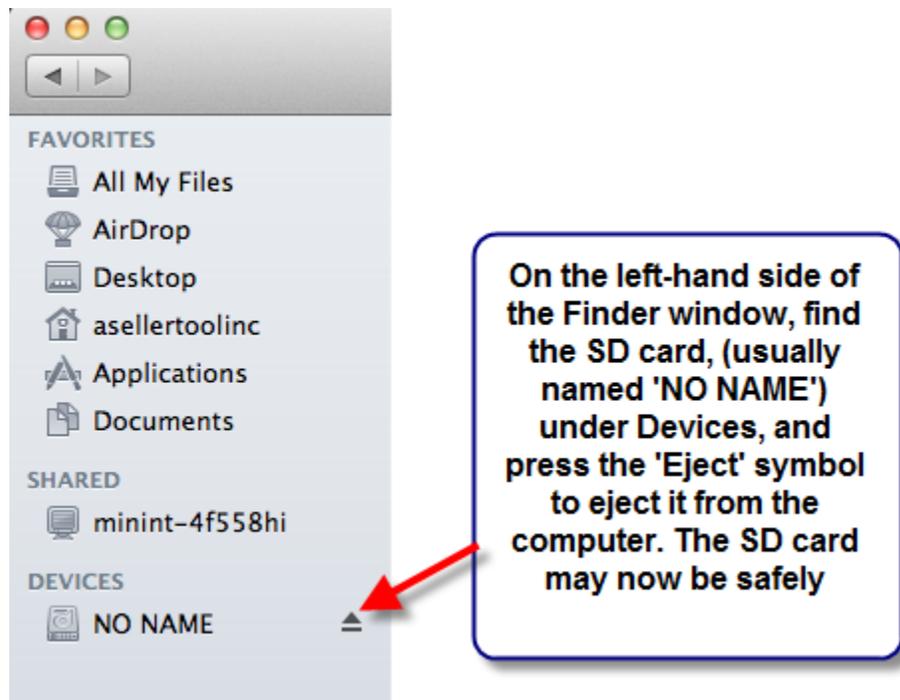


Figure 15

## 2.4 Transferring the Database to the iPhone

Once the download has been done to the computer, you'll want to move the file over to the iPhone via iTunes. Open up iTunes to start:

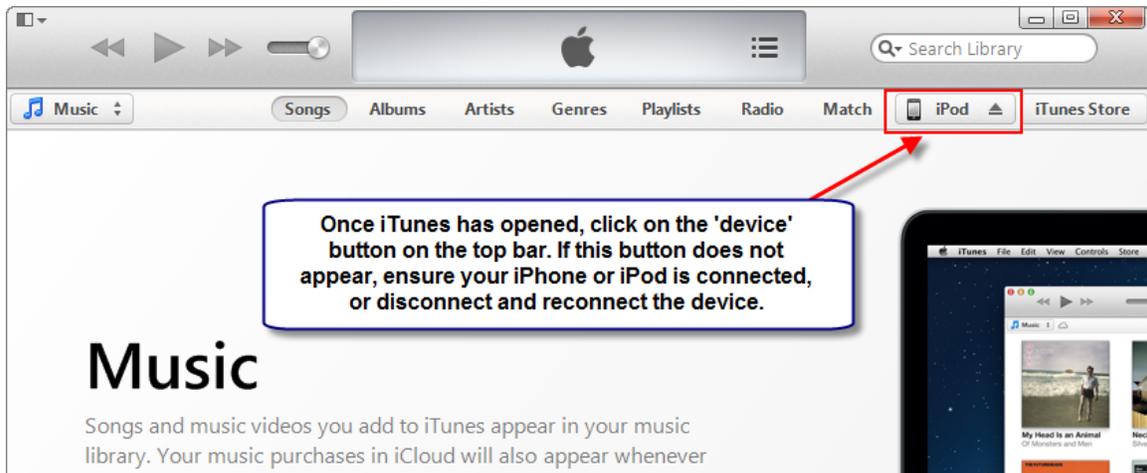


Figure 16

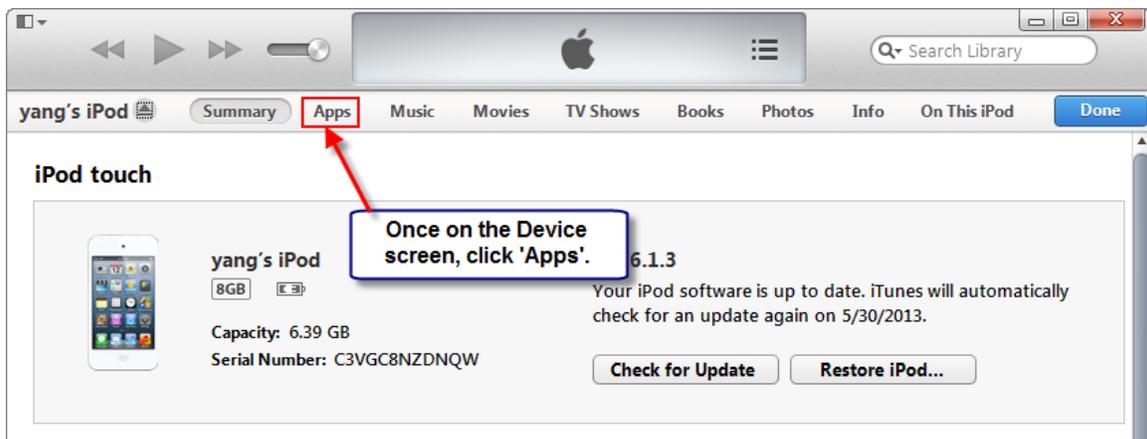


Figure 17

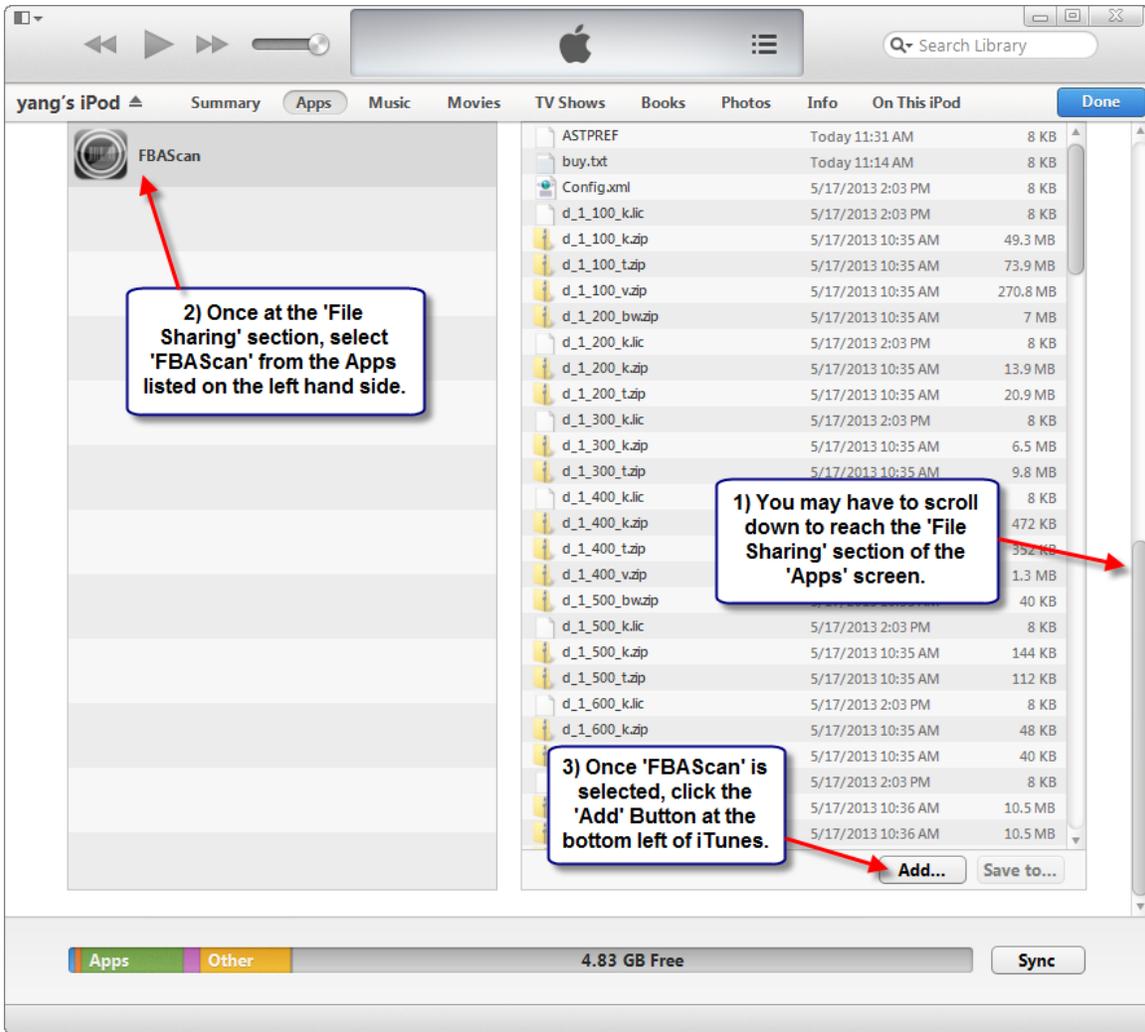


Figure 18

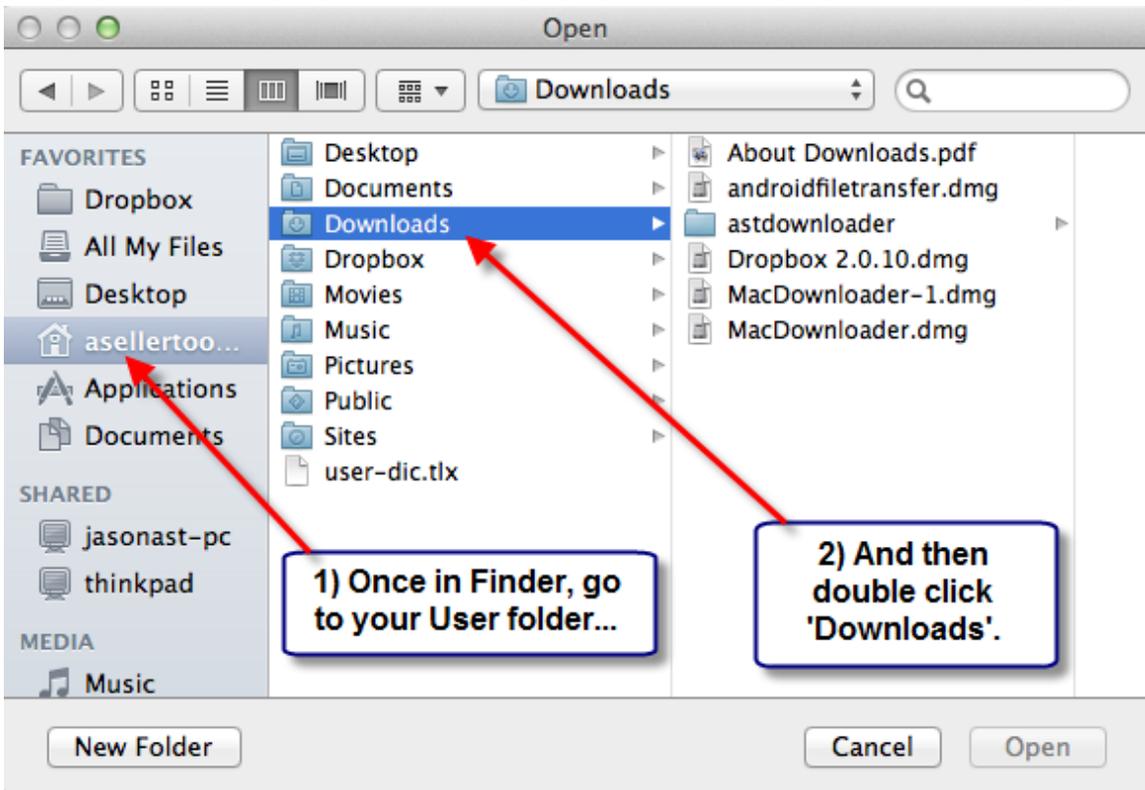


Figure 19

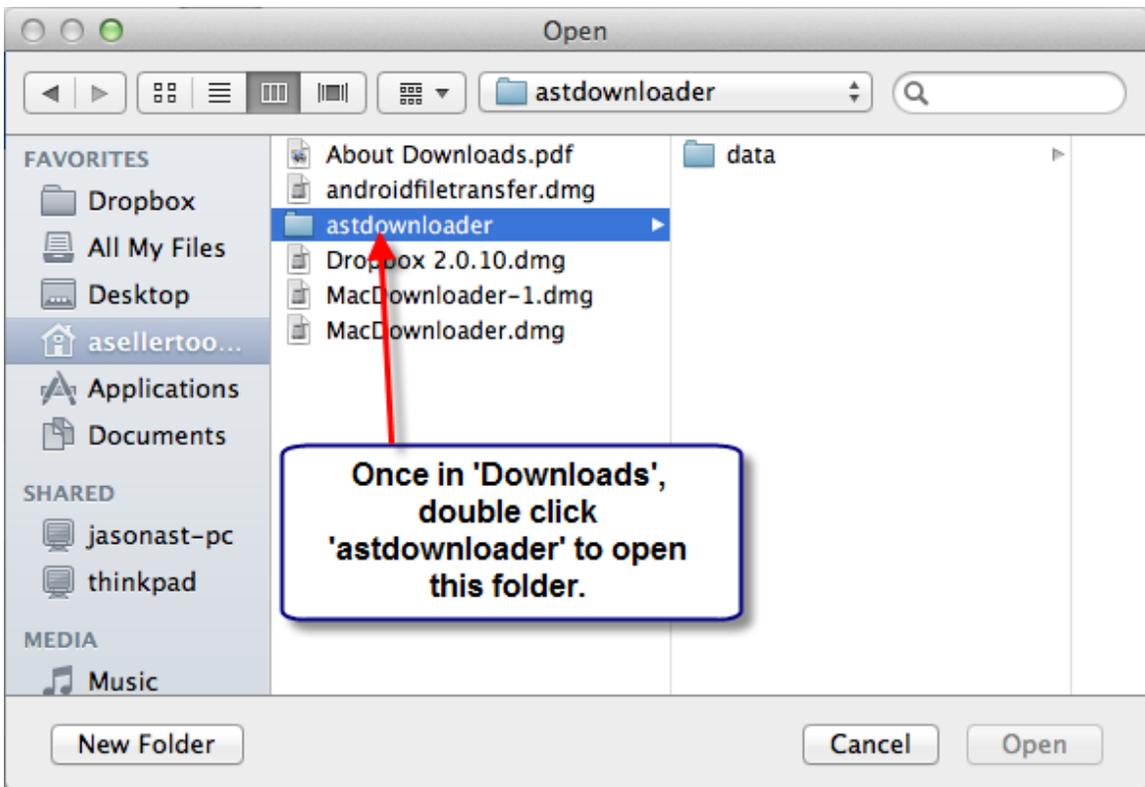


Figure 20

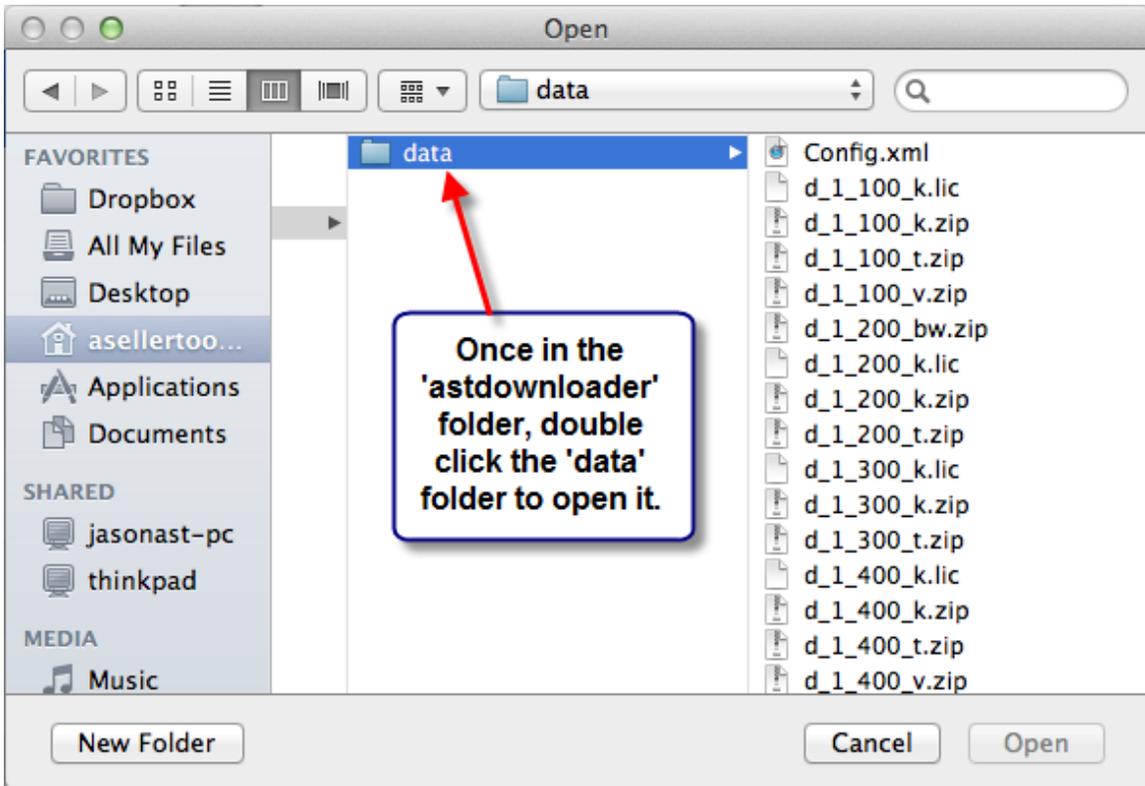


Figure 21

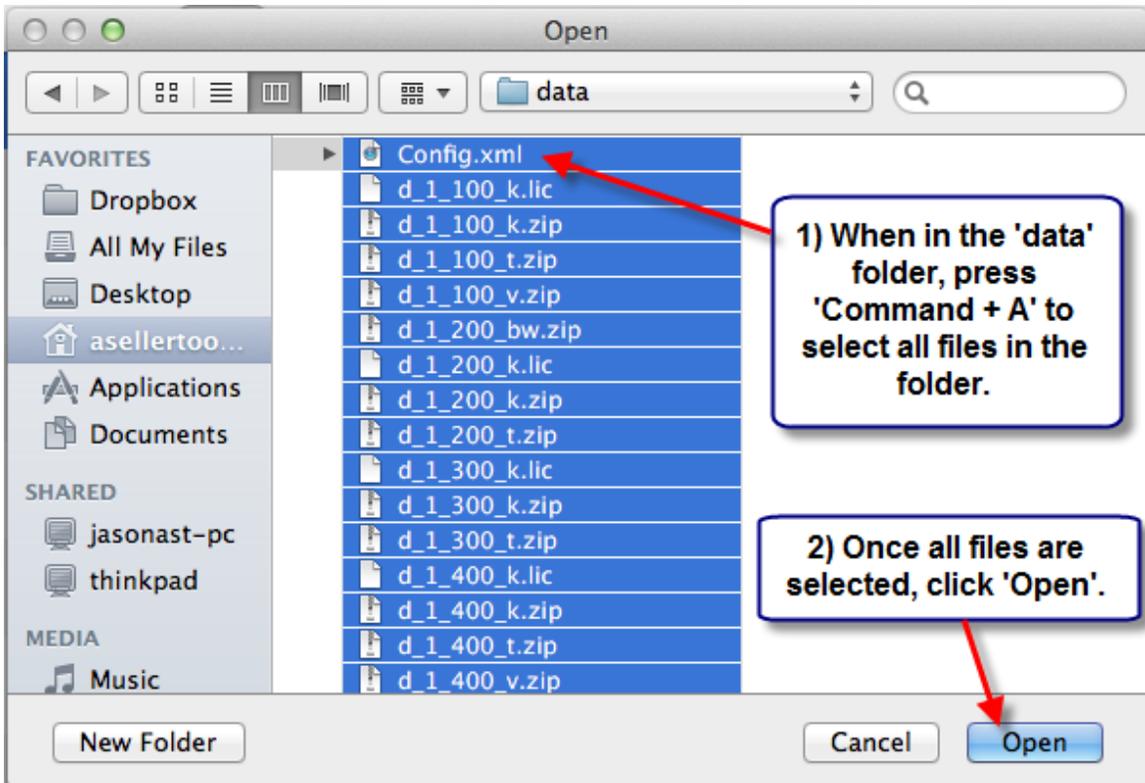
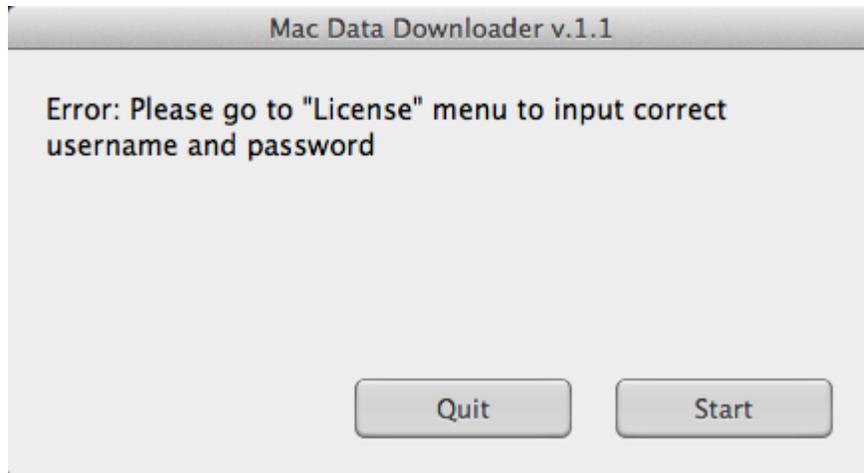


Figure 22

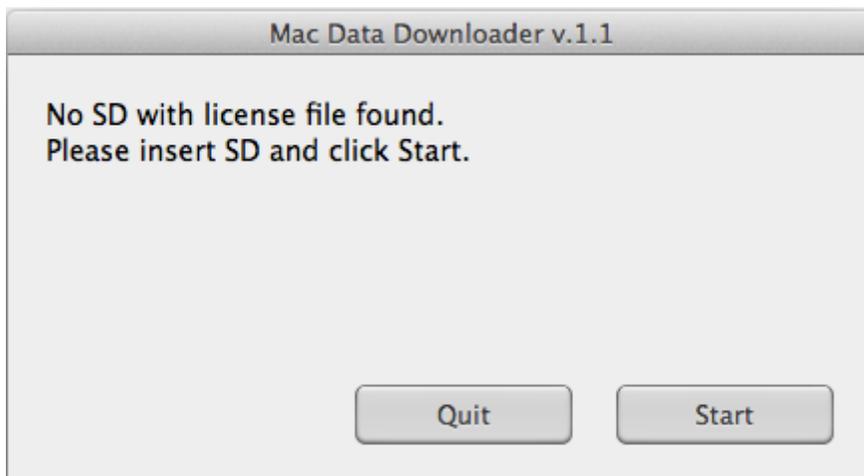




**Figure 25**

Check the Account screen as shown in section 2.2, and verify your user info is typed in correctly; Click “Save”, and then go back to the account screen and re-email the lic.txt file to yourself, replacing the lic.txt current on your SD card with the most recent one. Then try the download again. If the error message returns, most likely your account is expired, and needs to be resubscribed. You can contact Support to confirm at [http://www.asellertool.com/ent/support/contact\\_us.htm](http://www.asellertool.com/ent/support/contact_us.htm) .

### **3.2 No SD with license file found.**



**Figure 26**

This error message can appear for one of two reasons:

First, the lic.txt file may not have been properly placed on the SD card. Check the 'NO NAME' drive, either in Finder, or from your desktop, and make sure that the 'lic.txt' file is in the card itself, and not in any other folders.

Second, the SD card or SD card reader may be missing or defective. Ensure that you see a 'NO NAME' card or other SD card in the Devices section of a Finder window, as in Figure 10. If you don't, you may want to initialize a different 1 or 2 GB card and try it, or try a new or different SD card reader.

### 3.3 Error: This License code is invalid.

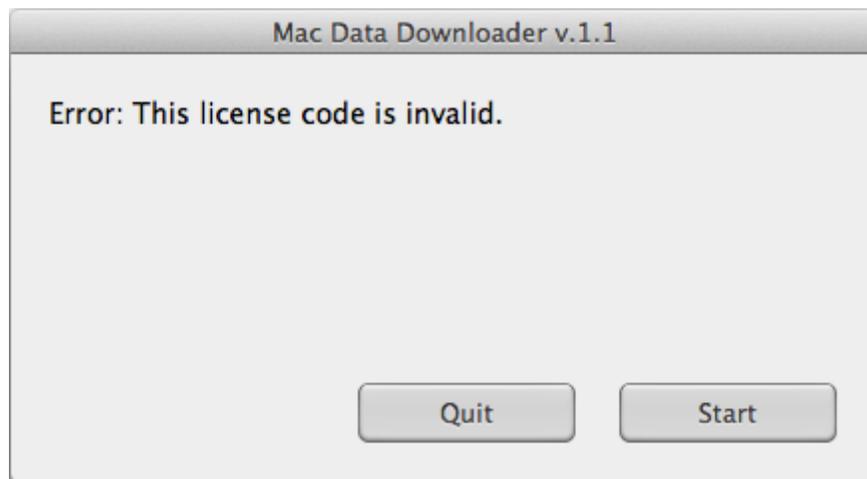
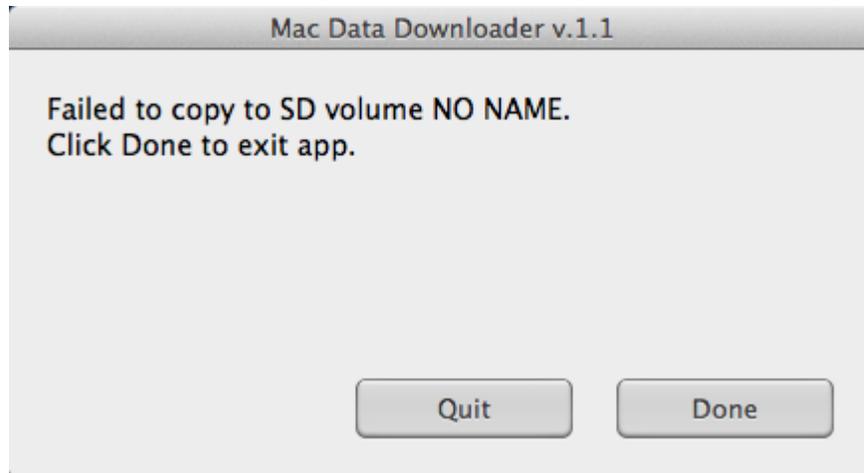


Figure 27

This message indicates the license key on the lic.txt does not match your account info from our servers. If you have recently changed iPhones or want to transfer your account to a new iPhone, please contact Asellertool Support at [http://www.asellertool.com/ent/support/contact\\_us.htm](http://www.asellertool.com/ent/support/contact_us.htm) .

### 3.4 Failed to copy to SD volume (SD card name).



**Figure 28**

Please check to see that, as in figure 10, that there is still an SD card inserted into the computer. If there is, your SD card may be full, or defective. Follow the following steps:

- a) Move everything but the lic.txt file from the SD card into the Trash Can, and then empty the Trash.
- b) You can either restart the download, or check the 'data' folder from the 'astdownloader' folder in 'Downloads – Sometimes the download will have completed to the data folder and be able to be moved on to the iPhone.
- c) If the same error message appears, first try a different 1 to 2 GB SD card for the download. You will want to make sure to initialize this card before you do another download. You can do this by inserting the SD card into the PDA, and going into Asellertool, then tapping 'Menu' and then 'Account' on the PDA, before tapping 'Save' at the bottom.

If a different card creates the same error message, you may wish to try a new USB SD card reader, as that can also cause problems with the transfer.

If you try these tips and still have trouble downloading, please contact support at [http://www.asellertool.com/ent/support/contact\\_us.htm](http://www.asellertool.com/ent/support/contact_us.htm) , and we will do what we can to resolve the issue.

### **3.5 Download Failed: Timeout**

If you receive an error message saying that your connection has timed out,

- a) Ensure that your computer is connected to the Internet.

b) Ensure that any Firewalls or Anti-Virus programs are either disabled, suspended, or have the Data Downloader program added as an exception.

c) If you are downloading from a public Internet connection or a workplace, you may need to check with the network administrator to ensure that access to certain sites is not blocked.

### 3.6 Error: The Internet connection appears to be offline.



Figure 29

The most common reason you will receive this message is that your Mac is not connected to the Internet. Please check to see if you can reach other websites. If your internet connection seems to be down, you may wish to reset your router or modem, or contact your internet service provider. If you are getting this error message and you are certain your Internet connection is operating, please contact support at [http://www.asellertool.com/ent/support/contact\\_us.htm](http://www.asellertool.com/ent/support/contact_us.htm).

## Chapter 4: FAQs

### 4.1 Are there other ways to download?

Q: The Mac Data Downloader just isn't working on my computer or network, or I cannot . Is there another way I can download the data to my iPhone?

A: We do have a backup method of downloading called a 'Web Download'. This will have you log into a website and download the data files directly through your Web Browser, and then manually copy them into a single folder before copying them to the

iPhone as normal. A tutorial on this method of downloading can be found at <http://www.asellertool.com/ent/support/mac.htm> , and the download itself can be found at <http://www.asellertool3.com/WebDownload90/Download.aspx> .